



EAGLES SECURITY

Unit 4, Terminus House,
Terminus Street, Harlow, Essex, CM20 1XA

2nd Floor
145-157 St John Street
London
EC1V 4PY

CUSTOMER HOTLINE: 0800 8818 542

TEL: 01279441649

FAX: 01279445900

E-MAIL: security@eaglesec.co.uk

WEB: www.eaglesec.co.uk



Our Business is to protect your Business...



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Welcome...

It is with great pleasure herewith we submit our proposal for the provision of security services. We hope that this may be the start of an exciting and productive relationship on what will be a worthwhile project.

Eagles Security Services Limited is an acclaimed firm of security agents with a reputation for both effective security solutions and the use of innovative technology in the protection of life and property. We have a portfolio of completed and on-going projects with particular emphasis on manned guarding security.



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Compliance

- I. Eagles Security has developed a theory of “*Enforcement through Reinforcement.*” The management, having thirty combined years of security and law enforcement experience, has realized that prevention of crime can be accomplished by utilizing tactical approaches, rather than accusations and the traditional methods of our predecessors. The art of *verbal judo* is commonplace in our organization and has often been effective in deescalating volatile situations.

Uniforms

- II. Our uniformed security guards are outfitted with police-type uniforms. Our corporate general orders, require that our personnel keep their uniforms pressed and clean at all times. Their shoes are polished; military-style and men are clean-shaven with neat haircuts. Our female officers are held to the same standard. We pride ourselves on the appearance of our personnel, as they are representing our agency in your facilities.

Supervision

- III. Eagles Security supervisory personnel are required to possess a minimum of 7 years of law enforcement experience. Our supervisors are charged with scheduling, assigning security posts, and acting as liaison between the Board of Directors and our client. Supervisory personnel are available to you 24 hours every day in order to maintain quality assurance and customer service on behalf of Eagles Security.



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The following is an overview of our Manned Guard Process:

Applicant Screening

- I. The quality we bring to your environment begins long before you see our security guards. The Board of Directors at Eagles Security has resolved to make the recruitment and training of our personnel the key to our success; in that, we conduct hiring initiatives on a regular basis with over 500 applicants per month, with an average of 25 new appointees. Most applicants are unable to meet our qualifications criterion, which is set on standards similar to Government Secret Clearance Program.

Training

- II. Eagles Security conducts training that exceeds that of any of our competitor's programs. The knowledge of our management team is passed on to our new employees. In addition to the national mandated certification courses, Eagles Security personnel also attend:
 - A. Police Defensive Tactics Training
 - B. Patrol Techniques & Criminal Law
 - C. Customer Service Seminar



Method

- III. Our uniformed security guards are trained to act as a criminal deterrent by adopting the principals of the C.P.O.P (*community police officer program*) methodology. Simply put, our guards are encouraged to be an approachable source of information to patrons, residents and employees. Letting the public know that we are there for them generates a feeling of community and safety.

Patrol

- IV. The placement of our security guards is what generally places Eagles Security in the position to confidently describe the implementation of our security guard project as authentic. Our security guards are trained to make visible foot patrols throughout their posts in undetermined patterns. We encourage our personnel to interact with your patrons and employees in addition to standing a fixed post.



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Personnel

We will provide you with SIA licensed, insured, and well trained Security Guards. Each Security Professional has been screened to the BS 7858 standard of security guarding.

- I. Our pre-employment background checks far exceeds that of regulatory standards. Eagles Security offers, free of charge, supervisory personnel to insure strict adherence to our general orders and your rules, regulations and ordinances. Eagles Security supervisors are utilized as a liaison between Eagles Security and our clients. Supervisors are on duty 24 hours a day, 365 days per year for your convenience and will regularly make spot checks to prevent the issue of complacency. It is our belief that in order to assure the best quality of service that we stand by, we must keep close relationships with our personnel both on and off duty.
- II. At Eagles Security, our security guards will be equipped with two-way radios or equivalent to ensure constant communication with our management team.
- III. Each and every security guard will be in-serviced regularly regarding your specific site to further enhance the protection we provide.



Eagles Security has taken a unique approach to the business of contract security. Many of our competitors employ minimally screened and trained guards. Our approach involves a proactive theory of well-groomed, exceptionally trained, uniformed security guards. Our strategy entails several steps to mitigate the possibility and opportunity for theft of property, or injury to persons within the facility.



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24 Hour Service

Our offices are staffed around the clock with customer service representatives for your convenience. While most of our competitors work from their homes, Eagles Security staffs fully functional offices. Our customer service representatives are not salespeople; they are security professionals assigned to light duty or administrative functions. Desk personnel are utilized as watch-commanders with full authority to make supervisory decisions for Eagles Security

Cost

Eagles Security will provide you with a forensic breakdown of our costing specifications. Eagles Security maintains a philosophy that in order to retain the highest quality security professionals in the industry, we must compensate them commensurate to their qualifications. The Board of Directors has resolved to reduce our profit margin rather than decrease a security guard's salary. Our costing structure provides for a well-paid security professional and a conservative rate to our client.

Liability

Eagles Security maintains insurance that is over the minimum aggregate coverage obtained by most of our competitors. Our Legal Division recommends that in order to protect our assets as well as yours, we must maintain financial security in full force and effect at a level that far exceeds industry standard.



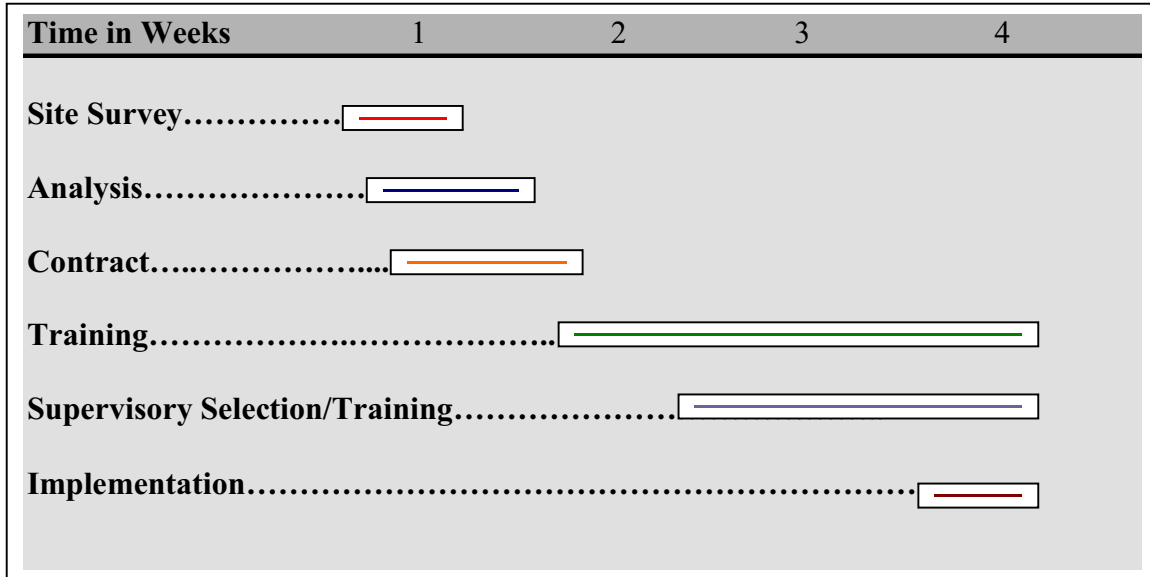
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Security Service Project Schedule



We will review in detail your request for proposal particulars and understand the scope and schedule of your project, Eagles Security will put together a first class team of security professionals who will be particularly suited to your project. We will select prospective supervisory personnel on their ability and suitability for the type of project, and of course their availability to start right away when we are appointed.

Pictured above is a sample plan for project development. Eagles Security will partner with you in every stage of your project and act as both consultants and colleagues to work in a manner commensurate with both of our agency's relative skills – bringing greatly enhanced value to your project.



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Services & Products

Executive Protection



- Discrete Bodyguard Service
- BDU Bodyguard Service
- Armed Transport Service
- Residential Protection Details
- Corporate Protection Details
- Prisoner Extradition



Uniformed Security

- Healthcare Facilities
- Residential
- Corporate Buildings
- Loss Prevention
- Retail Venues
- Parking Lots
- Governmental
- Bike Patrol
- Hotel Security



Security Consulting



- Physical Safety and Security Tours of Each Property
- Comprehensive Business Plan for Security Companies
- Review of Incident Reports and Other Foreseeability Issues
- Property Manual Review and Preparation
- International Travel Security Consulting & Protection Service
- Review of Property Security Procedures and Equipment
- Management and Employee Safety and Security Training
- In-house Security Rules and Procedures



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Our Clients

Please [contact us](#) directly for details of our current clients but here are just a few of some of the clients we have served in the past



The Independent



Brentwood Golf Club



Serco



May Gurney



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